



2026 COMMUNITY HURRICANE PREPAREDNESS GUIDE

**HURRICANE SEASON:
JUNE 1 - NOVEMBER 30**

***BE PREPARED.
STAY SAFE.
RECOVER STRONG.***

This guide was compiled by the Delray Beach Chamber of Commerce to connect residents and businesses with trusted local resources before, during, and after a hurricane. Every business listed here is a Chamber member that volunteered their services to support our community through storm season.

For ongoing updates, monitor local news, Palm Beach County Emergency Management (pbcgov.org/publicsafety/dem), and the National Hurricane Center (nhc.noaa.gov).

HOW TO USE THIS GUIDE

This guide is organized into categories to help you find the right resource quickly. Whether you need to protect your home before the storm, find shelter, or recover after, the businesses listed here are ready to help.

CATEGORIES IN THIS GUIDE:



UTILITIES & PUBLIC SERVICES



MEDICAL & DENTAL



ACCOMMODATIONS & SHELTER



VETERINARY CARE



HOME PROTECTION



INSURANCE SERVICES



CLEAN UP & RESTORATION



TECHNOLOGY &
COMMUNICATIONS



HVAC & AIR SERVICES



COMMUNITY RESOURCES

IMPORTANT EMERGENCY NUMBERS



911

FOR LIFE-THREATENING EMERGENCIES



FPL OUTAGE LINE

1-800-468-8243



PALM BEACH COUNTY EMERGENCY MANAGEMENT

561-712-6400



NATIONAL HURRICANE CENTER

NHC.NOAA.GOV



WASTE MANAGEMENT STORM UPDATES

WMFLORIDASTORM.COM

UTILITIES AND PUBLIC SERVICES

These are essential services that affect every resident. Know what to expect before and after the storm.



FLORIDA POWER AND LIGHT (FPL) Power Safety & Outage Information

BEFORE THE STORM



Create a Family Plan

Evacuation routes and communication contacts.



Stock a Hurricane Kit

Water, nonperishable food, medications, and essentials.



Secure Your Home

Secure loose outdoor items and clear debris from around your home.



Trim Trees Early

Trim the trees early in the season, not when a storm is approaching.

ELECTRICAL SAFETY



Stay at Least 10 Feet Away

From all power lines and treat every downed line as energized.



See a Downed Power Line?

Stay back, call 911, then report to FPL at **1-800-468-8243**.



Use Generators Safely

Use generators outdoors only and strictly per manufacturer instructions.



Report & Monitor Outages

Use FPL mobile app and website to report and track restoration progress.

HOW POWER IS RESTORED AFTER A STORM

Restoration follows a coordinated process, to protect the most people as quickly as possible.

1

Critical Infrastructure

Hospitals and emergency services.



2

Main Power Lines

Major substations and main lines.



3

Neighborhoods

Service connections to homes and businesses.

CONTACT



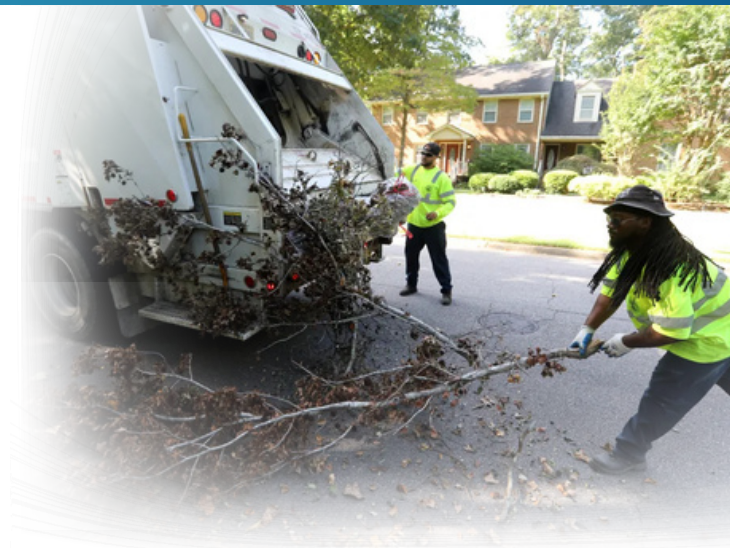
Outage Reporting:
1-800-4-OUTAGE (1-800-468-8243)



Storm Resources:
FPL.com/Storm

UTILITIES AND PUBLIC SERVICES

WM continues collection on schedule until sustained winds reach 35 mph or local authorities suspend service. Once a hurricane watch is issued:



WASTE MANAGEMENT (WM) Waste Collection & Storm Debris Information

BEFORE THE STORM



Pause Yard Work

Stop all yard maintenance and do not place yard waste at the curb.



Secure Your Bins

Move trash and recycling bins to a safe, enclosed area.



Tie Down Loose Items

Secure loose items so they cannot become hazardous in high winds.



No Bulk Waste Pickup

Do not place it at the curb once a hurricane watch has been issued.

AFTER THE STORM



Separate Debris

Keep regular household waste separate from storm debris.



Proper Debris Placement

Place at the curb away from roads, drains, trees, poles, and fire hydrants.



Vegetation Debris

Put vegetation (such as logs, plants, and tree branches) in large loose piles.



Regular Trash Collection

Yard waste exceeding weekly limits may take several service days.

DEBRIS COLLECTION PROCESS

WM resumes pickups as soon as local authorities confirm it is safe, beginning with accessible areas

1

Storm Passes

Severe weather moves through our area.



2

Officials Clear Area

Authorities ensure it is safe to begin cleanup.



3

WM Collects

Service resumes in accessible areas.

CONTACT



Real-Time Storm Updates:
WMFloridaStorm.com



Check your local city or county website for third-party debris collection details.

ACCOMODATIONS

If you need to evacuate or cannot safely remain in your home during or after a storm, these member hotels offer refuge.







ALOFT DELRAY BEACH





Located outside the flood zone.
Up to 122 guest rooms available.



WHAT THEY OFFER

-  Safe accommodations for residents evacuating flood-risk or damaged homes.
-  Pets welcome, dogs accepted.
-  Food and beverage service for breakfast, lunch, and dinner, pending storm severity.
-  On-site generator for emergency lighting in hallways and lobby level.

HOURS AND CONTACT

-  Open 24 hours
-  Ryan Curran, Director of Sales
-  rcurran@aloftdelraybeach.com
-  561-469-0550
- marriott.com/PBIAY






EMBASSY SUITES BY HILTON BOCA RATON

Availability is subject to storm conditions and any governor-issued travel mandates.



WHAT THEY OFFER

-  Refuge accommodations for individuals and families.
-  Complimentary full breakfast daily and complimentary evening reception nightly, subject to conditions.
-  On-site generator for emergency services.

Note: Services may be limited based on surrounding storm conditions. The hotel will not price-gouge and does not adjust rates unless it benefits guests.

HOURS AND CONTACT

-  Open 24 hours
Reduced Staff based on storm conditions
-  Sheryl Cestare,
Director of Sales and Marketing
-  sheryl.cestare@hilton.com
-  561-994-8200
-  embassybocaraton.com

HOME PROTECTION

Secure your home before the storm arrives. These businesses specialize in windows, doors, shutters, and roofing.



An impact window supplier based in Delray Beach, with supplies and installation services for storm protection.

WHAT THEY OFFER

 **Impact Windows & Doors**
supply and installation.

 **Additional Hurricane Preparedness Supplies**
for homes and businesses.

SPECIAL OFFER

 **Delray Beach Residents**
receive first opportunity to purchase needed supplies at a fair price.

HOURS AND CONTACT

-  Monday - Friday, 8 AM to 5 PM
-  Charles Direda, President
-  charlie@shopcoastalsupply.com
-  954-868-9692
-  shopcoastalsupply.com



Family-owned company dedicated to protecting homes and lives through professional storm protection products and installation.

WHAT THEY OFFER

 **Professional Storm Window and Door**
installation and repair.

 **Custom Design and Installation**
of impact shutters.

SERVICE AREA

- Palm Beach
- Martin
- St. Lucie
- Broward Counties

HOURS AND CONTACT

-  Weekdays, 9 AM to 5 PM
-  Steve Mears, Owner
-  steve@lifetimeexteriors.net
-  561-533-8700
-  lifetimeexteriors.net

HOME PROTECTION



Your roof is your home's first line of defense. Apex specializes in pre-storm inspections and rapid post-storm response.



BEFORE THE STORM



Free Roof Inspections and Hurricane Readiness
for all South Florida owners.



Priority Scheduling
of vulnerable homes, including older roofs, leaks, or storm damage.



10 to 15 % Off Preventive Repairs
completed before the storm.

AFTER THE STORM



Free Emergency Tarping
for active leaks to prevent further interior damage.



No-Cost Damage Assessments
with photo documentation for insurance claims.



Up to \$1,000 Off
full roof replacements, valid within 30 days of the storm.



Flexible Payment Options
to ease financial strain during recovery.



HOURS AND CONTACT



24 hours a day, 7 days a week



Jesse Whitehurst, Owner



jesse@yourapex.com



301-401-0101



yourapex.com



561-414-2909

Priority given to seniors, families with active interior damage, and first responders. Inside the areas of Palm Beach County and Broward County.

CLEAN UP & RESTORATION

When a storm causes water intrusion, flooding, fire, or structural damage, these businesses provide professional cleanup and restoration. Time matters, mold can begin growing within 24 to 48 hours.



Servpro responds faster to any size disaster, from water extraction through full reconstruction. When local needs exceed capacity, a national Disaster Recovery Team is mobilized.

WHAT THEY OFFER



Water extraction, flood damage cleanup, and structural drying.



Mold remediation & full reconstruction services.



Fire and smoke damage restoration.



Large-Scale response

through Servpro's National Disaster Recovery Team, with specialized crews brought in from across the country for major storm events.



HOURS AND CONTACT



24 hours a day, 7 days a week



Josh Ruderman, President



561-391-3366



561-414-2909

Priority given to seniors, families with active interior damage, and first responders. Inside the areas of Palm Beach County and Broward County



servpro.com/locations/fl/servpro-of-south-palm-beach



jruderman@servprosouthpalmbeach.com

CLEAN UP & RESTORATION



360 FIRE & FLOOD
PROPERTY RESTORATION

360 Fire and Flood handles every phase of storm recovery in-house, from water mitigation through full reconstruction, without needing multiple vendors.



BEFORE THE STORM



Hurricane preparedness planning for property managers and commercial facilities.



Risk identification and emergency protocol coordination.



Lunch and learn educational sessions for property management companies.

AFTER THE STORM



24/7 response for water, flood, and storm-related damage.



Water mitigation, mold remediation, roofing, and asbestos abatement, all handled in-house.



Full reconstruction from initial cleanup through project completion.



HOURS AND CONTACT



24 hours, 7 days a week, 365 days a year



Paul Mirabella, Business Developer



Pmirabella@360fireflood.com



561-373-2594



833-360-3334



Throughout the United States



360fireflood.com

CLEAN UP & RESTORATION



Voda provides rapid emergency response for water intrusion, flooding, and moisture damage, with five teams on standby across Southeast Florida.

WHAT THEY OFFER



Water extraction and structural drying.



Mold prevention and remediation.



Insurance claim documentation support, including photos, moisture readings, and written documentation.



SPECIAL OFFERS

- ★ Free post-storm moisture and damage inspection for Delray Beach and Boca Raton residents and businesses affected by a named storm, valid for 14 days after the storm.
- ★ 10% off emergency water mitigation services including water extraction and structural drying, valid for 30 days after the storm.
- ★ Insurance documentation assistance provided with all contracted services.
- ★ 15% off preventative tile, carpet, or upholstery cleaning scheduled before June 1 each year.

HOURS AND CONTACT



Monday - Friday, 8AM - 6PM



William McGowan, Owner



bill.mcgowan@myvoda.com



561-769-2924



myvoda.com/boca-raton-fl/



561-769-2924

Emergency Services are on call 24 hours a day, 7 days a week for hurricane, flood, and storm-related emergencies around Palm Beach, Broward, and Miami-Dade Counties.

HEATING, COOLING & AIR

In South Florida, air conditioning is a necessity, especially after a hurricane when heat and humidity pose serious health risks.



Florida Cooling Group helps residents prepare their HVAC systems before storms and restores comfort quickly after. Before storms, extended hours are based on demand. After Storms, priority scheduling with extended availability.

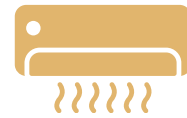
WHAT THEY OFFER



Pre-Storm HVAC System
checks and
equipment securing.



Post-Storm Priority Service
for systems affected by power loss,
flooding, or storm damage.



**Indoor Air Quality
Restoration**
after the storm.

SPECIAL OFFER

- ★ Priority scheduling for Delray Beach residents before and after storms.
- ★ Discounted post-storm system check with diagnostic fee applied toward any needed repair.

HOURS AND CONTACT



Monday - Friday, 8AM - 6PM
Sunday 9AM - 2PM



Charlie Hadida, CEO



service@floridacoolinggroup.com



floridacoolinggroup.com



561-400-2205

Service areas: Delray Beach, Boca Raton, Boynton Beach, Lake Worth, Lantana, West Palm Beach, and surrounding Palm Beach County.

CLEAN UP & RESTORATION



PureTekAir

Power surges and outages can damage A/C compressors, capacitors, and circuit breakers. Pure Tek Air gets families' units running again as soon as power is restored.



WHAT THEY OFFER



Rapid post-storm A/C diagnostics and repair.



Emergency service calls available after hours and on weekends.



After-hours and weekend emergency calls available.



SPECIAL OFFER

\$29.99 service call for Delray Beach residents whose A/C is not working after a hurricane, valid for up to 14 days after the storm. The **\$29.99** fee is waived if a repair is completed on the same visit.

HOURS AND CONTACT



Before Storm:

Monday - Friday, 8 AM - 5 PM
After-hours and weekend emergency calls available



During Storm:

Closed



After Storm (2 weeks):

7 AM - 7 PM
After-hours and weekend emergency calls available



James Patti, Director of Operations



561-806-9545



services@puretekair.com



puretekair.com



Throughout Palm Beach County and North Broward County

MEDICAL & DENTAL

Medical emergencies do not pause for hurricanes. These members provide health and emergency care services before, during, and after the storm.



**Delray
Medical & Dental**

part of the HG Doctors Family

A community staple providing hurricane preparedness resources and food distribution through their senior center facility. Serving City of Delray Beach, Palm Beach County.

WHAT THEY OFFER



Hurricane Preparedness

guides and community education.



Distribution of Food Boxes

for families in the area.



Preparedness Presentations and Resource Lists

through their senior center facility in June.

SPECIAL OFFER



200 boxes of ready food distributed during the hurricane preparedness season.

HOURS AND CONTACT



8 AM to 5 PM



Rosa Reyes,
Director of Patient Services



rreyes@hgdoctors.com



561-453-2273, extension 290



hgdoctors.com

Spodak
dental group

Dental emergencies cannot wait, even during a hurricane. Spodak has a generator, a 24/7 emergency line, and a full team of general and specialty dentists all in one location.

WHAT THEY OFFER



Same-Day or Next-Day

emergency dental care for any situation.



General and Specialty Dentistry

all in one state-of-the-art facility.



On-Site Generator

ensuring continuous operation.



24/7 Emergency Phone Line.

HOURS AND CONTACT



Monday - Thursday, 9 AM to 5 PM
Friday, 8 AM to 4 PM



Erika Pusillo, CEO



erika@spodakdental.com



www.spodakdental.com



(561) 303-2413
24 hours a day, 7 days a week

VETERINARY CARE

Do not forget your pets when preparing for a hurricane. Make sure medications are stocked, travel health certificates are arranged in advance, and your pet is as prepared as you are.



PAWS VETERINARY CLINIC LLC
Pet Preparedness & Post-Storm Care

BEFORE THE STORM



Medical treatments and medication refills.



Sedatives and anti-anxiety medications for storm-stressed or traveling pets.



Health certificates for evacuation needs, must be scheduled in advance.



Preventive and wellness care to ensure your pet is healthy and prepared.

AFTER THE STORM



Medical evaluations and treatment for injuries or illness.



Care for pets experiencing **stress, injuries, anxiety, or appetite changes.**



Support for displaced pets and continued medication management.



Guidance for keeping pets safe during recovery and cleanup.

SPECIAL OFFER



\$50 Off

for a new client and new pet exam, valid 10 days before and 10 days after a hurricane.

HOURS AND CONTACT



Kelsey Burns, Practice Manager



561-566-7297



management@pawsvc.com



www.pawsvc.com

ATTENTION:

Hours **may vary** based on storm severity. Clinic closes when winds exceed **30 mph** and reopens when it is safe to travel.

Serving areas:

Palm Beach and northern Broward County

INSURANCE

One of the most important things you can do before hurricane season is review your coverage. Many storm claims are denied because the damage was caused by flooding, which is not covered by standard homeowner or business policies.



Plastridge

INSURANCE SINCE 1919

After 107 years in business, Plastridge understands how Florida weather impacts clients. They are prepared to stay operational with secure off-site data backup and an on-site commercial generator.

WHAT THEY OFFER



Personal and Business
insurance review and guidance.



Flood Insurance Assessment
standard policies do not cover flood damage and separate coverage is required.



In-House Claims Team
to guide clients through the hurricane claims process.



Hurricane Preparedness
resources at plastridge.com/hurricane-flood/.



HOURS AND CONTACT



Monday - Friday, 8AM - 5PM



561-276-5221



Paige Gantt, Sales Manager



plastridge.com



pgantt@plastridge.com

ATTENTION:

Many hurricane claims are denied because the **loss was actually caused by flooding**. Contact Plastridge before storm season to **make sure your coverage is correct**.

TECHNOLOGY

Businesses depend on email, cloud systems, financial software, and communication tools to operate. When storms disrupt power or office access, having the right technology plan in place is critical.



TMD Technology helps South Florida businesses protect their data, maintain operations during disruptions, and recover quickly after a storm.

WHAT THEY OFFER



Business continuity and disaster recovery planning.



Secure off-site and cloud data backups.



Remote workforce access and secure connectivity.



Protection of critical business systems and data.



Technology recovery and restoration after storm damage.



SPECIAL OFFERS

Complimentary review of business continuity plans and technology systems during hurricane preparedness periods.

Priority recovery support before and immediately after major storm events.

HOURS AND CONTACT



Monday - Friday, 8:30AM - 5:30PM



Thomas Dinon, President



tdinon@tmdtechnology.com



561-404-9251



tmdtechnology.com

Available as safely as possible before, during, and after storm events. Operations follow Palm Beach County School closures for team safety. Serving areas of St. Lucie County through Miami-Dade County, with primary onsite focus on Palm Beach and Broward County.

COMMUNITY RESOURCES

These organizations and agencies provide education, housing support, government services, and community resilience programs.



A nonprofit focused on disaster preparedness education and community resilience, serving vulnerable populations across Palm Beach County.

WHAT THEY OFFER



Disaster preparedness education and community workshops.



Emergency kit distribution, with priority given to vulnerable populations, based on availability.



Community resilience programs and resource coordination.



Post-storm community support and recovery assistance.

SPECIAL OFFER



Free disaster preparedness workshops for residents and community groups.



Free access to emergency preparedness guides and resources.

HOURS AND CONTACT



Before Storm:

Scheduled workshops and outreach event



During Storm:

Limited operations focused on communication and safety



After Storm:

Active community support, resource coordination, and recovery assistance



Maghan Barber, Executive Director



954-707-7404



maghan@libellafoundation.org



www.LibellaFoundation.org



Throughout Palm Beach County including Delray Beach, Boca Raton, and surrounding communities

COMMUNITY RESOURCES



ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR
Serving Palm Beach County

Serving you.

The Tax Collector's Office offers a free pocket-size Hurricane Guide while supplies last, packed with essential preparedness information.

WHAT THEY OFFER



An itemized checklist for family disaster supply kits.



Important telephone numbers and space to record your own personal information.



Clear explanations of storms including the difference between a Hurricane Watch and a Hurricane Warning.

HOW TO GET YOUR FREE GUIDE

Request online at:
pbctax.gov/resources/hurricane-guide-request/

Or visit any of six Palm Beach County locations.

HOURS AND CONTACT



Monday - Friday, 8:15 AM to 5PM



Victoria Green



clientadvocate@pbctax.com



561-355-2264



www.pbctax.gov



DELRAY BEACH COMMUNITY LAND TRUST

DBCLT ensures housing stability for vulnerable and low- to moderate-income residents before, during, and after storm events throughout the Delray Beach area.

WHAT THEY OFFER



Property oversight and securing of housing units before and after storms.



Critical updates and emergency communication resources for residents.



Post-storm coordination for repairs and access to support services.



Maintaining safe housing conditions for low and moderate-income households.

HOURS AND CONTACT



Monday - Friday, 8:30 AM to 5PM



Evelyn Dobson, CEO



dobson@mydelraybeach.com



www.delraybeachlandtrust.org



561-243-7500



561-271-7197

QUICK REFERENCE: EMERGENCY CONTACTS

Keep this page accessible during hurricane season.

IMPORTANT EMERGENCY NUMBERS



911
FOR LIFE-THREATENING EMERGENCIES



FPL POWER OUTAGE REPORTING
1-800-4-OUTAGE (1-800-468-8243) | [FPL.COM/STORM](https://www.fpl.com/storm)



PALM BEACH COUNTY EMERGENCY MANAGEMENT
561-712-6400



NATIONAL HURRICANE CENTER
[NHC.NOAA.GOV](https://www.nhc.noaa.gov)



WASTE MANAGEMENT STORM UPDATES
[WMFLORIDASTORM.COM](https://www.wmfloridastorm.com)



CITY OF DELRAY BEACH
[MYDELRAYBEACH.COM](https://www.mydelraybeach.com)



PALM BEACH COUNTY TAX COLLECTOR HURRICANE GUIDE
[PBCTAX.GOV/RESOURCES/HURRICANE-GUIDE-REQUEST/](https://www.pbctax.gov/resources/hurricane-guide-request/)



PLASTRIDGE INSURANCE HURRICANE RESOURCES
[PLASTRIDGE.COM/HURRICANE-FLOOD/](https://www.plastridge.com/hurricane-flood/)



2026 COMMUNITY **HURRICANE** PREPAREDNESS GUIDE

***STRENGTHENING OUR
COMMUNITY YEAR-ROUND***

DELRAYBEACH.COM

